

Packaging information for shipping Saab Taillights

Thanks very much for purchasing a Saab LED/taillight repair service!

It turns out that the taillights can easily be damaged in shipping (learned the hard way, unfortunately) if not packed securely – the edges of the lens can be chipped or cracked by impact if they are not securely packaged. What happens is that a corner/edge of the taillight hits the inside of the box when the box is dropped and the corner of the lens ends up cracked.

Please use the following guidelines for packaging the part(s) you are sending:

- Wrap each taillight separately in at least 2 layers of bubble wrap secured with tape. Be especially careful about making sure all the corners/ends of the taillight are securely cushioned. You may be able to reuse a previously used box, but make sure it's in good condition.
- Use a large box that allows for at least 2 inches of space on all sides of the taillight.
- VERY IMPORTANT! When you place the wrapped taillight in the box, make sure it is well-supported in the box on all sides and cannot move around or contact the sides of the box or other items. The box should end up "over stuffed". You can use firmly crushed brown paper, Styrofoam "peanuts", or additional bubble wrap if you have them, but make very sure the taillight cannot move in the packing. Be wary of the air-filled plastic "pillows" as they can shift. The important thing is that if the box is dropped, the unit cannot "slosh" to the side/bottom/top and hit the side of the box. This is the common failure – the packing is not tight enough, and the taillight "sloshes" to the side when the box is dropped and breaks a corner of the lens. Kind of like a concussion when the brain hits the inside of the skull...
- If in doubt, use a packaging service such as the UPS Store or FedEx store.

Please ship your unit(s) to:

Stottler Development, LLC
69 Ontario Street
Honeoye Falls, NY 14472

You may use USPS, UPS, or FedEx as is convenient for you – make sure you use a service that provides tracking.

Very important! Please insure/value each taillight at \$600. You will need to request this value; USPS and UPS only give \$100 coverage if you don't specify.

Please send me the tracking information at gpstottler@gmail.com

Thanks again!

Gary